TERMS AND CONDITIONS

Welcome to Marriage Magic ("Company"). These Terms and Conditions ("Terms") govern your access to and use of our products and services ("Services"). By using our Services, you agree to comply with and be bound by these Terms. Please read these Terms carefully before using our Services.

We reserve the right to update, modify, or replace these Terms at any time. Continued use of our Services after any changes constitutes acceptance of the revised Terms.

If you have any questions, please contact us at partners@marriagemagic.com.

1. Our prices do not include V.A.T unless specifically added in writing.

2. The offer is valid for seven (7) days

3. Payments

Nonrefundable Deposit Payment 30% - To secure your order, a non-refundable deposit of 30% of the total rental amount is required upon placement of your order. This deposit ensures that the items are reserved exclusively for your event.

Remaining Balance 70% - The remaining balance must be completed at least two weeks prior to the event

Non-payment - In case of non-completion of any of the above payments, Marriage Magic reserves the right not to proceed with the delivery of the items. Full payment is a prerequisite.

Refundable Security Deposit - Prior to the event, you will receive from us a payment link where an additional 20% deposit of the total amount must be credited. This 20% will be held in escrow until we have collected our items back from your event. A head count and damage check will take place and, if everything is in good order, this 20% will be released within seven (7) working days at the latest, counting from the date on which the rented items are collected and returned to our showroom.

Any order containing silverware requires a 30% deposit upon placement of the order.

In the event of any missing or damagaed items, please refer to the Annex for applicable charges.

Any payment made prior to a cancellation is non-refundable.

Any orders placed with one month’s notice or less need to be paid in full upfront.

4. We accept all payment methods.

5. We offer delivery and pickup services for your convenience. Delivery fees vary based on your location and are automatically shown at checkout. If locations are not automatically included, a separate manual calculation will be made based on distance and accessibility.

6. The day and time of the delivery will be agreed in advance between the client and the company.

7. The client has the obligation to inform the Company, no later than 10 days before the event, for any amendments at the products' quantity which are included in his order.

8. In the event that the quantity of the rented products is reduced by more than 10% before the event date, the company reserves the right to invoice the client for the quantity initially booked.

9. In the event that the quantity of the rented products increases and the company cannot cover the additional needs of the client by offering the same product at a larger number, then the company reserves the right to offer the client alternative solutions and/or similar products to the ones booked.

10. We recommend handling the rentals with care. None of our plates or charger plates should be placed in an oven or microwave.

11. All equipment belongs to the company and must be delivered/returned to the company intact after the end of your event. All items must be ready for collection in the original boxes in which they were delivered by the time our driver arrives. If the driver is required to pack or place items back into the boxes, a €100 handling fee will apply. Please notify us immediately if any items are damaged or lost. Damages may be deducted from your Security Deposit based on the extent of the damage.

12. Our standard rental period varies between one -two days before your event to one day after. All items must be available for pickup within 6 hours after the end of your event. In the event that the rented items are not made available for collection within 6 hours following the end of the event, for reasons not attributable to the Company, a delay fee of €50 per hour will apply for each additional hour of delay.

13. We reserve the right to arrange for a professional photographer to capture images of the tableware, décor items, and other equipment supplied by us at the event. Such photography shall be limited exclusively to our products and property and is intended for portfolio, marketing, and promotional purposes. Under no circumstances will identifiable guests, event attendees, private residences, personal belongings, confidential materials, or any other private or sensitive information be photographed or featured in such images. Our photography will focus solely on our products. Copies of the photographs may be provided to the Client and the event decorator, planner, or stylist free of charge. As a courtesy to our clients, we agree not to publish, share, or otherwise use any such photographs on social media platforms, websites, marketing materials, or other public channels until one (1) month after the event date. Should the Client have a strong objection to any photography being taken or used, the Client must notify us in writing prior to the event date. While our photography is strictly limited to our own products and excludes identifiable individuals and private or confidential content, we will make reasonable efforts to accommodate such requests. Where requested, we are willing to enter into a reasonable Non-Disclosure Agreement (NDA) to further protect the privacy and confidentiality of the Client, guests, venue, and event details.

14. By engaging with our brand and featuring our products in your social media content, you agree to the following:

- Any social media content that includes our products or branding should be shared with us and in case it is posted across social media platforms you agree to tag our official social media accounts and mention our brand in the caption or description.
- We reserve the right to decline reposting or associating with any content that is deemed inappropriate, misleading, or harmful to our brand image.

DELIVERY AND RECEIPT CONFIRMATION

1. Upon delivery of the rented items, the Client or an authorised representative must be present at the delivery location to receive and inspect the order.

2. The Company's driver will provide a Delivery and Receipt Confirmation specifying the rented items and their respective quantities.

3. The Client or authorised representative must check the delivered items against the Delivery and Receipt Confirmation and confirm that all items and quantities correspond to the agreed order.

4. Once the order has been checked, the Client or authorised representative must sign the Delivery and Receipt Confirmation. The signed document confirms that the listed items and quantities have been received and accepted.

5. If the Client or authorised representative is not present or is not available at the agreed delivery time to inspect and sign the Delivery and Receipt Confirmation, the Company may proceed with the delivery without such confirmation. In this case, the Company shall not be responsible for any subsequent claims regarding missing items, incorrect quantities or other discrepancies that could have been identified and reported at the time of delivery.

6. The Client is responsible for ensuring that an authorised person is available at the delivery location at the agreed time to receive, inspect and sign for the order.

ACCEPTANCE OF TERMS

By booking, ordering, renting, receiving, or using any products or services provided by Marriage Magic, you expressly acknowledge and agree that you have read, understood, and accepted these Terms & Conditions and agree to be bound by them. Acceptance of these Terms & Conditions is effective upon placing a booking or otherwise engaging Marriage Magic's services, regardless of whether a signature or any further written acknowledgment is provided.

ANNEX

CHARGES FOR MISSING OR DAMAGED ITEMS

The following charges will apply in the event that any items are found to be missing or damaged after the event:

Category	Charge per item (EUR)
Tableware	40,00
Glassware	10,00
Cutlery	8,00 - 15,00
Table Linen	30,00
Table Numbers	15,00
Table lamp	75,00
Silverware	Full replacement cost
Delayed Availability of Items	€50 per hour of delay